

# Michael J. Miller

<http://people.msoe.edu/millermj/>

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## Objective

A design internship with IDEO providing me the opportunity to creatively express my passion for designing intuitive technological solutions tailored to customers' needs

## Work Experience

### Software Engineering Intern

8/2006 - Current Direct Supply, Inc., Milwaukee, WI

- Create and maintain software business solutions by working closely in teams while researching and applying emerging technologies and strongly focusing on customer needs.

### Customer Service Consultant

6/2006 - 7/2006 Convergys, Roy, UT

- Inbound Telemarketing - American Express Card Activation. Activate new Small Business Credit/Charge Cards while offering additional products and services. Strong emphasis on Sales and Customer Service.

### Inbound Telemarketing

7/2004 - 9/2004 Convergys, Roy, UT

- Process orders for a variety of sold-over-the-phone products while concentrating on offering additional products and/or services.

### PC/Home Office Sales Employee

7/2003 - 9/2003 Best Buy, Riverdale, UT

- Help customers find and purchase computers and home office equipment while concentrating on selling additional products and services.

## Education

Milwaukee School of Engineering, Milwaukee, WI

- Graduation: May 2009
- Major: Computer Engineering, Minors: Math, Physics
- 3.9 Cum. GPA. Achieved Dean's List Honors each quarter.

Bonneville High School, Ogden, UT

- 3.9 Cum. GPA, Valedictorian

## Skills

C#	VB.NET	Robotics	Circuit Design (VHDL & Schematics)
C++	VB6	Linux & Windows	Embedded Systems Programming
Java	SQL	Customer Service	Team-Oriented Design

## Involvement

Engineers Without Borders	Peer Mentoring
Intersivity Christian Fellowship	Orientation Assistant
Milwaukee Urban Plunge	Theatre Troupe